



88 - 90 DALLING STREET  
SAVANNA LA MAR P.O.  
WESTMORELAND

For Information: (876) 360-7039  
Home #: (876) 371-9620/328-3284  
Email: boknursinghome@gmail.com  
Website: www.boksociety.com

## **WELCOME!**

Thank you for choosing this noble institution to provide superior service on the basis of a continuum of care in which residents can live, learn and flourish.

B.O.K. Nursing Home is a 24-hour nursing care facility centrally located in the capital of Westmoreland, with close proximity to the Public General Hospital, Police Station and Fire Station. It is a subset of the B.O.K. Society which houses other nursing facilities of international ownership and standards.

### **Our Mission**

To deliver the highest quality care with inexorable devotion to clinical distinction, customer satisfaction and safety while our team of professionals demonstrates unparalleled compassion and obligation to those we serve.

### **Our Values and Principles**

Our management and practices create and maintain a caring and stimulating atmosphere where people are listened to and feel valued, their rights are upheld and their cultural and religious beliefs are respected. In order to achieve a positive and beneficial experience in the Home, the following values have been firmly embedded and staff has been trained to:

- Maintain *dignity*
- Demonstrate *respect*
- Promote *independence*
- Respect *rights*
- Recognise *individuality*
- Treat *equally*
- Provide informed *choice*
- Realise *abilities* and *potential*
- Exercise *safety*
- Respect *privacy*
- Uphold *confidentiality*
- Work in *partnership* with all involved in a resident's care and support.

B.O.K. Nursing Home  
Be Happy! Be Healthy! B.O.K!

## **Aims and Objectives**

- Provide a high standard of care, following best practice guidelines
- Celebrating our residents as unique individuals, deserving of dignity and respect;
- Fostering independence, meaning, comfort and personal choice throughout all aspects of life;
- Empowering our staff to support our residents' choices;
- Nurturing the human spirit through education, religious expression, art and music;
- Striving for excellence through respect, development and support of employees, who are all considered caregivers of our residents and each other;
- Ensure a 'home from home' environment, where residents can participate in a range of activities and mix with other residents and visitors
- Maintaining a safe and secure living environment in which our residents may achieve their optimal level of function;
- Encourage activities and links outside of the Home
- Complying with all federal laws, regulatory and accreditation requirements, standards and practices.

## **Residents' Rights**

Each resident in the nursing home has the right to:

- Receive a contract outlining the rights and obligations of both the nursing home and the resident.
- Quality care which is appropriate to his/her needs.
- Participate in the formulation of his/her care plans and be informed of all services that may be relevant to their needs regardless of their availability.
- Full information about his/her own state of health and available treatments.
- Maintain control over, and continue to make decisions about the personal aspects of his/her daily life, financial affairs and possessions.
- Be consulted on, and to choose to have an input into, decisions about his/her living arrangements in the home.
- Personal privacy.
- Live in a safe, secure and homelike environment.
- Maintain his/her personal independence, which includes recognition of personal responsibility for his/her own actions or choices, including those within which there is a degree of personal risk.
- Take responsibility for their own personal affairs and to undertake daily living tasks of which they are capable.
- Be treated with dignity and respect.
- Be accepted as an individual and have his/her preferences taken into account.
- Be addressed in a form he/she is happy with.
- Freedom of speech.